Part 1. Interview

Task A. Greetings & Introduction

Hi, my name is __________, and I’m your interviewer. How are you today?

For the record, can you please tell me your complete name and home address?

Task B. Providing Job-Related Information

What would you do if a pilot calls you with a request, but you cannot understand him, even after he has repeated his message several times?

Part 2. Role-Play

Note: The interviewer narrates the situation and plays the role of the pilot. The test taker is the controller and responds to the situation and/or message.

Task A. Situation 1

Imagine you are working as a tower controller at an airport. The runway in use is runway three zero. Surface wind is two eight zero at eight knots. QNH is one zero one five hectopascals.

Whiskey Quebec zero seven one five is on approach to the airport and would like to carry out a touch and go. You are unable to grant the pilot’s request as traffic congestion is heavy at this time. Listen to the pilot’s message, then inform him of the situation and instruct him to make a full stop on the active runway.

Task B Situation 2 (Picture)

Look at the picture provided. You have 15 seconds to study the picture.

November Echo two seven zero one is waiting for clearance to cross the runway. Listen to the pilot’s message, then provide detailed taxi instructions using the red line as a guide.

Task C. Situation 3

Hotel Juliet zero one two six is currently at the terminal and has requested startup in preparation to taxi. Unfortunately, traffic is very heavy today and all flights are currently behind schedule by about ten minutes. Inform the pilot that he can expect to startup at one six one five because of a delay. Then, respond to the pilot’s message as required.
Part 3. Providing Information and Sharing Opinions

Task A. Work-Related Situation

You receive a report from a pilot that the leading traffic leaked oil during the takeoff roll. There is now oil on the runway. What will you do to resolve the situation? Explain in detail.

Task B. Presenting an Idea about a Picture

Look at the picture provided. You have 15 seconds to study the picture.

![Image of an aircraft on the ground](image.jpg)

Briefly describe what you see in the picture. What do you think happened to the aircraft?

Task C. Stating an Opinion

As a Tower Controller, would you prefer to work the day shift for a normal wage, or work the night shift for an increased wage? Why?